

2014 - 2015

Board of Health

ANNUAL HEALTH DIRECTOR'S REPORT

Marlon Hunter

September 3, 2015



Message from the Health Director

I am pleased to present my Annual Report and our Work Plan for 2015 - 2016.

The Department of Public Health has the responsibility to prevent diseases and promote a healthy community through regulation, education and partnerships. This is an important mission that establishes a unified vision for our shared work ahead.

I am proud of the work the staff members have completed this year and I would like for everyone to know how much I have enjoyed working with the staff and all of you as board members and community partners this year.

BOH Annual Health Director's Report and Work Plan

This report was prepared to highlight the accomplishments of the Forsyth County Department of Public Health for 2014 - 2015 and the department work plan for 2015 - 2016.

Accomplishments

In the next section I have listed accomplishments from each service area over the past year.

➤ Internal Health Services

Quintana Stewart, Administrator

➤ Community Health Services

Vacant, Administrator

➤ Personal Health Services

Lynne Mitchell, Administrator

Internal Health Services

Registration & Medical Records

- Registration staff members reduced the number of No Show appointments in Clinics by conducting appointment reminder calls for patients

Epidemiology & Surveillance

- Conducted the Youth Risk Behavior Survey in April 2015; 1,761 surveys completed in 17 Middle Schools and 2,195 surveys completed in 16 High Schools
- Completion of the 2014 Community Health Assessment Report

Interpretive Services

- Each month Interpreters average 776 sessions with clients, translate 17 pages of documents and provide 817 telephone interpretations/consultations

Information Technology

- Facilitated over 35 Google Trainings for Public Health and DSS staff
- Successful installation and setup of hardware required for WIC Crossroads Program and the new Online Service Voucher System for Finance Staff and Department Administrators

Preparedness

- Co-Facilitated SNS Pan Flu Tabletop Exercise with Winston Salem State University
- Development of new Emergency Action Plan

Finance

- Successful implementation of new Online Service Voucher System implemented by County Finance
- Successful on boarding of new Department Business Manager
- Implementation of new/revised Fee Schedule for Department effective July 1, 2015

Dental Center

- From August 1, 2014 – July 31, 2015, Dental Center has completed 3,283 patient visits (1,070 child visits and 2,413 adult visits)
- Total revenue billed from August 1, 2014 – July 31, 2015 was \$611,964.00
- Sliding Fee Scale and \$3 Medicaid Co-Pay implemented July 1, 2015

Community Health Services

Environmental Health

Food, Lodging and Institutional Sanitation Program

- Approximately 1,400 inspections and re-inspections were completed.
- Develop a new prepared foods program for business owners who want to participate.
- Faced with multiple vacancies in the Food, Lodging and Institution Section but we are working with county human resources on new recruitment, retention and salary incentives.

Pool Program

- We concluded last year's pool season by inspecting 347 public pools in the County - the mandated requirement of 2 inspections for every year-round pool and 2 inspections of all seasonal pools requiring an annual inspection.

Mosquito Control Program

- We set 422 traps to collect a total of 3,394 mosquitoes within 181 pools and sent them to the State Lab for testing for viruses such as West Nile, Eastern Equine Encephalitis (EEE), etc. I am pleased to say that the 27 species trapped and identified within the County all tested negative for viruses such as Chikungunya, West Nile and EEE.

Women, Infants and Children (WIC)

- Successful implementation of the newly required data management system - Crossroads
- WIC provided more than 1.3 million services to clients and paid vendors \$7,691,044.80 for the year.

Pharmacy

- For the period July 1, 2014 to June 30, 2015, the pharmacy filled a total of 43,085 prescriptions averaging approximately 172 per day. We have billed CenterPoint Human Services \$1,748,961.35 for the prescriptions filled and supplying local police and fire departments with Naloxone for first responders to treat heroin overdose.

Laboratory

- Approximately 65,000 specimen tested in-house and 14,500 samples were processed and completed at the State Lab and installed a new instrument to improve STD testing.

Personal Health Services

Case Management Nursing

- In June 2015, Nurse Family Partnership (NFP) graduated their first 22 participants and their two year old toddlers. We celebrated their successes with other NFP families, Community Advisory Board members, Kate B. Reynolds Charitable Trust, NFP, health department staff, and volunteers at the conference center of Forsyth Medical Center.
- The Pregnancy Care Management Program and Care Coordination for Children Program have implemented hospital care managers at both local hospitals to provide a safety net service for high risk pregnant women and at risk children 0-5.

Public Health Nursing

- New law effective November 1, 2014 requires schools to have a supply of Epipens. School nurses provided training to 81 schools on how to use the Epipen with return demonstrations by the staff. We also helped to develop the procedure and protocol for its use.
- Eight new school nurse positions

Family and Community Health Education and Outreach

- The 2nd Annual Cuidate Amiga con Planificacion Familiar Celebration held at the Hawthorne Inn in May with 85 participants. Staff along with Local and State experts in Latina health presented at the event.
- The 6th Annual Celebrating Healthy Families Carnival held at Carver High School in April with 199 participants. New partners this year included WSSU/Novant Health on Wheels and the Bookmobile.

Health Promotion/Disease Prevention

- Granted 3 new CDC PHAP associates (for a total of four in Fall 2015)
- County was awarded the American Heart Association Fit-Friendly Worksite: Platinum level award

Health Policy Unit

- 5 stores in the Healthy Corner Store Network (HCSN), including one “tienda”
- Receipt of Project Lazarus funds from the state to support the creation of “take back” stations in the community for over-the-counter and prescription drugs and the support of the local Coalition for Drug Abuse Prevention. Currently working with the Winston-Salem Police Department to create a community depository.

Personal Health Services (continued)

POSSE

- POSSE added the HoMBReS por un Cambio project (in partnership with Wake Forest University Health Sciences) which provides HIV/STI education and lay health advisor training to the Latino male population, which is largely under-reached with regard to health care and HIV services.
- POSSE's Straight Talk program in partnership with the Winston-Salem Urban League has trained 10 participants to be HIV/STI peer health educators. They have completed more than 2,300 hours of training and outreach in the past year.

Other

- Community garden yielded 1,186# of produce in 2014 - produce given to WIC and DSS clients

Preventive Health Services

Clients screened for STI's through POSSE	11,155
Coalition meetings conducted	49
Coalition meeting attendees	653
Educational sessions/classes	997
Number of participants in educational sessions	13,336
Number of children receiving oral health assessments	14,192

Pregnancy Care Management

Patients touched	2,257
Home visits	656
Phone calls	6,623
Practice Visits	1,812

Care Coordination for Children

Patients touched	1,549
Home visits	2,076
Phone calls	8,131

Nurse Family Partnership

Patients managed	155
Home visits	2,111

Public Health Nursing

STD Clinic (STD exams, treatment, HIV testing and repeat syphilis testing)	4,346
Family Planning Clinic (comprehensive Family Planning services)	2,079
Animal Bite Reports	1,039

Of the above animal bite reports, 300 required follow-up from the nurse. Eleven (11) tested positive for rabies which included the following: Raccoons-4; Bats-3; Foxes-3; Skunks-1

2015 - 2016 Work Plan

Over the next year we will work as a department on the following:



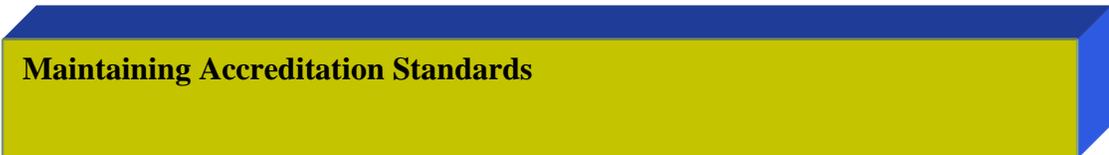
Community Health Assessment



Quality Improvement and Quality Control Processes and Customer Service



100-Year Health Department Anniversary



Maintaining Accreditation Standards

Community Level Accomplishments

- Ebola preparation and planning for the community
- Legionnaires Disease
- Community Health Assessment
- DSS, CenterPoint and Public Health Service Delivery Plan
- North Carolina Association of Local Health Directors worked with the State Medicaid Office to get 2011 – 2012 10% hold back dollars (\$140,000) from cost settlement
- Disaster Preparedness Drill with Winston Salem State University